



e-Matrix Oracle Services

- **Ongoing Database Operations Support** - involves day-to-day monitoring and administration of production databases; May involve full or partial outsourcing of database administration functions
- **Oracle Database and Application Server Software Maintenance and Updates** - application of regular updates and patches to Oracle software
- **Real Application Cluster Deployment** - implementation of clustering feature for scalability and high availability
- **Data Guard Implementation** - physical and logical replication of production database to remote site for high-availability and offloading purposes
- **Setup Backup and Recovery Procedures** – involves planning and setup of Recovery Manager or User-Managed Database Backup and Recovery procedures
- **Performance Tuning** – performance improvement planning, implementation and testing
- **Unix Shell Scripting** – use of Unix operating system various shell scripting to automate command-line tasks
- **Data Extract and Loading** – retrieve and load to and from Oracle Databases for Data Warehouse and other similar applications using Oracle and non-Oracle tools
- **Oracle E-Business Suite Installation and Configuration** – technical support for implementation of Oracle E-Business Suite
- **Oracle Client Application Deployment** - technical support for implementation of Oracle application in the user side
- **Linux Installation and Configuration** - involves configuration of server and storage hardware as well as installation of Linux Operating System
- **Skills Augmentation and Technical Mentoring** – manpower augmentation plus mentoring for end-users with shortage of in-house skills; Senior DBA provides mentoring until IT staff is able to handle operations independently
- **Database Migration** - migration of database running on earlier versions of Oracle or other database software to latest Oracle Database (10g and 11g)
- **Oracle Forms and Reports Migration** – migration of Oracle forms and reports applications from earlier version (4.5, 6.0, 6i) to latest version (10g)
